## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 95-1089-E - ORDER NO. 95-1379 / JULY 24, 1995

IN RE: Request of South Carolina Electric & ) ORDER APPROVING Gas, Carolina Power & Light, and ) WAIVERS AND Lockhart Power Company for Approval of Waiver of Commission Rules 103-318 ) MODIFICATIONS and 103-373.

This matter comes before the Public Service Commission of South Carolina (the Commission) on the request of South Carolina Electric & Gas (SCE&G), Carolina Power & Light (CP&L), and Lockhart Power Company (Lockhart) for a waiver of certain provisions of the Commission's Regulations, and for approval of alternate procedures.

In Order No. 95-1355, this Commission approved waivers and established modifications of certain regulations as proposed by Duke Power Company. SCE&G, CP&L, and Lockhart now come before the Commission requesting the same waivers and modifications to Regulations 103-318 and 103-373.

First, with regard to Regulation 103-318, we held in Order No. 95-1355 that the current rule which requires the utility to maintain test records for three years after the meter's retirement is unduly burdensome. Large volumes of records must be kept under this Regulation. Duke also stated and the Commission approved the notion that maintaining a meter test record for the number of years as required by the Regulation is not necessary. Duke requested, and the Commission approved, a modification allowing it to

implement a retention period based on the meter's last test date, rather than the retirement date. Duke requested, and the Commission approved, that the retention period be three years from the date of the last test. We have examined the request for waiver of Regulation 103-318 in the present case, and the requested modification therein, and believe that such should be granted based on the reasoning as stated above.

Further, with regard to Regulation 103-373 concerning test procedures and accuracies, Duke proposed, and the Commission approved, a waiver of the rule to allow the Company to use a method of determining average error which is consistent with the American National Standards Institute. The current rule is more restrictive than the standard which provides a plus or minus 2% as acceptable and that a meter should be adjusted to plus or minus 1%. Under Regulation 103-340, a company is not required to adjust bills if the accuracy is within plus or minus 2%; however, the current rule requires Duke to adjust the meter to .5%. With an increased number of customers requesting to be present for a test, application of the current rule results in customer confusion and irritation. Further, customers find it difficult to understand why the meter must be adjusted but the bill is not adjusted. In addition, the effort to adjust the meter to within a very narrow range of plus or minus .5% can be time consuming. Several attempts may be required for the meter technician to adjust the meter to within the very stringent guidelines. Duke had requested, and the Commission granted, a requirement that the Company adjust meters only if they are shown to register outside a band of plus or minus 1%

accuracy. The Commission has examined this matter, including this request for waiver and suggested modification, and agrees that it should be adopted as filed for all three of the other regulated electric utilities.

Regulation 103-301(3) allows a waiver of Regulations in any case where compliance introduces unusual difficulty. The Regulation allows the Commission to waive Regulations upon a finding by the Commission that such waiver is in the public interest. Order No. 95-1355 found these requests to be in the public interest. We believe that this finding is applicable in the present situation. Also, that compliance with the Regulations as stated introduces an unusual difficulty and that, therefore, the waiver and modifications as proposed by SCE&G, CP&L, and Lockhart should be granted. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Rudolf mittelf

ATTEST:

(SEAL)